GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3507
ANSWERED ON:22.12.2004
REFUND OF FEE
Yadav Shri Sita Ram

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Telecom Regulatory Authority of India has directed all the Cellular Operators in the country to refund the fee charged from users on their migration to other Cellular Service;

(b) if so, the details thereof; and

(c) whether the direction issued by the TRAI has been adhered to by the Cellular Operators?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) No, Sir. The Telecommunication Tariff (Fourth Amendment) Order, 1999 notified on 28.07.1999 provides that service providers cannot charge a fee when a subscriber moves from one tariff package to another tariff package of the same service provider. The question of migration charge does not arise when a subscriber moves from one cellular service (provider) to other cellular service (provider).

(b) & (c) Do not arise in view of (a) above.